

APPENDIX 1

SERVICE SUMMARIES

RECOMMENDATIONS DUE 01 NOVEMBER 2011 to 31 JANUARY 2012

SERVICE	Complete	Total
COMMUNITY & CULTURE	2	2
CUSTOMER & SUPPORT SERVICES	2	2
ECONOMIC DEVELOPMENT	4	4
EXECUTIVE DIRECTOR COMMUNITY SERVICES	6	6
FACILITY SERVICES	2	2
IMPROVEMENT & HR	4	4
ROADS & AMENITY SERVICES	1	1
TOTALS	21	21

RECOMMENDATIONS DUE AFTER 31 JANUARY 2012

SERVICE	Complete	On Course	Delayed but rescheduled	Total
ADULT CARE		6		6
COMMUNITY & CULTURE	1	1		2
CUSTOMER & SUPPORT SERVICES		3		3
ECONOMIC DEVELOPMENT		6	2	8
FACILITY SERVICES		4		4
IMPROVEMENT & HR		3		3
STRATEGIC FINANCE		4		4
TOTALS	1	27	2	30